



BUSINESS SKILLS BUNDLE »

GET ACCESS TO 50 BUSINESS-SKILL FOCUSED ONLINE COURSES:

- Basics of Budgeting
- Business Finance Basics
- Business Writing: Being Effective
- Business Writing: Letters and Emails
- Business Writing: Preparation
- Business Writing: Reports and Proposals
- Change Management
- Change Management Series
- Coaching for Improved Performance
- Communicating as a Team
- Communicating at Work
- Communicating Cross Culturally
- Communicating Interpersonally
- Communicating Negative Messages
- Communicating Non-Verbally
- Communicating Persuasively
- Communicating Reactively
- Communication Basics
- Conflict Management
- Creating Valuable Customer Relationships
- Creativity and Innovation in the Workplace
- Crisis Management and Emergency Response Planning
- Delegating
- Delivering Effective Feedback
- Developing a Strong Leadership Team
- Developing Brand You
- Developing Diverse Teams
- Doing Performance Reviews
- Effective Approaches to Employee Discipline
- Effective Performance Feedback
- Email Etiquette
- Employee Motivation
- Employee Performance Recognition
- Enhancing Your Speaking Skills
- Establishing Performance Goals and Expectations
- From Peer to Supervisor
- Hiring Right
- Interviewing Job Candidates
- Leadership for the Future
- Marketing Basics
- Negotiating Skills for the Professional
- Performance Appraisal Basics
- Presentations that Work
- Problem Solving in the Workplace
- Running Effective Meetings
- Social Media Marketing
- Succeed as a Supervisor
- The Value of Brands
- Time Management for Employees
- Writing Effective E-mails

Plan Your Online Training NOW!

LEARN **MORE**. LEARN **FORWARD**.

For more detailed information visit our website at www.icba.org/education
or call Community Banker University at **800-422-7285**.

COMMUNITY BANKER
UNIVERSITY »
powered by ICBA