

Available Webinars



ICBA
Education

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Format

Webinars are available in two formats:

- Livestream
- Recorded

Note: All webinars dated in the past are recorded and available for two years from the recorded date. Unless otherwise noted.

Pricing

	Members	Non-members	Unlimited Webinar Pass Subscriber
Livestream	\$209	\$309	\$0
Recording	\$229	\$329	\$0
Livestream + Recording	\$279	\$479	\$0

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 **Bank Director webinars**

January**01/06 — Introduction to Commercial Lending Webinar**

Instructor: Brad Stevens, President
Company: Stevens Risk Management

01/13 — Managing Wire Transfer Risk and Fraud Mitigation Webinar

Instructor: Trevor Witchey, Senior Director – Payments Education
Company: EPCOR

01/21 — Basics of Banking Webinar

Instructor: David Osburn
Company: Osburn & Associates, LLC

01/27 — Treasury Management Reporting for Your Management and Board: From Data to Strategy Webinar

Instructor: Randy Traynham, Director of Education
Company: PaymentsFirst

**February****02/03 — ACH Risk Mitigation Webinar**

Instructor: Krystle Bucci, Manager Payments Education
Company: ePayResources

02/05 — What the 25% Interest Exclusion on Ag Real Estate Loans Means for Lenders Webinar

Instructor: David Heneke, Principal; Chan-Yu Yang, Director; Alan Keller, Senior Vice President, Legislative Policy; Mark Scanlan Senior Vice President, Agriculture Rural Policy
Company: CliftonLarsonAllen and ICBA

02/10 — Tariffs, Monetary Policy, Fiscal Policy and The Impact on your Borrowers Webinar

Instructor: Brad Stevens, President
Company: Stevens Risk Management

02/10 — The Fundamentals of Digital Assets Webinar

Instructor: Wade Peery, Consultant
Company: ICBA

02/11 — Tax-Advantaged Savings: 2026 Update Webinar

Instructor: Agatha Schmidt, Senior ERISA Analyst
Company: Ascensus

02/11 — What are Stablecoins? Webinar

Instructor: Wade Peery, Consultant
Company: ICBA

02/18 — Basic Personal & Business Tax Return Analysis Webinar

Instructor: David Osburn
Company: Osburn & Associates, LLC

02/18 — The Digital Asset Ecosystem: Stablecoins vs. Traditional Cryptocurrencies Webinar

Instructor: Wade Peery, Consultant
Company: ICBA

02/19 — Using Research to Guide Your Future - Move from I Think to I Know Webinar

Instructor: Tom Hershberger, Chief Strategy Officer and Kyle Hershberger, CEO
Company: Cross Financial

02/24 — What are Tokenized Deposits? Webinar

Instructor: Wade Peery, Consultant
Company: ICBA

02/25 — Unmasking Check Fraud Webinar

Instructor: Kari Kronberg, Director of Education
Company: PaymentsFirst

02/26 — Effective Prospecting Webinar

Instructor: Brad Stevens, President
Company: Stevens Risk Management

02/26 — Digital Assets Use Cases Webinar

Instructor: Wade Peery, Consultant
Company: ICBA

March**03/12 — Q1 Regulatory Compliance Updates 2026**

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Director Education
Content & Compliance
Company: ICBA

03/18 — Advanced Tax Return Analysis

Instructor: David Osburn
Company: Osburn & Associates, LLC

03/19 — Understanding Your Bank Financial Statements and CAMELS Ratings

Instructor: Brad Stevens, President
Company: Stevens Risk Management

03/19 — ICBA Community Bank Briefing Q1 2026

Instructor: ICBA Government Relations
Company: ICBA

03/24 — Developing an Effective Marketing Plan

Instructor: Tom Hershberger, Chief Strategy Officer and Kyle Hershberger, CEO
Company: Cross Financial

03/25 — Red Flags 101: Identifying Fraud and Money Laundering Risks

Instructor: Kristen Ritter, SVP/Assistant Director of Compliance Consulting
Company: TIB

03/26 — HSA Fundamentals

Instructor: Agatha Schmidt, Senior ERISA Analyst
Company: Ascensus



03/31 — Managing Card Disputes Webinar

Instructor: Stephanie Hottle, Director, Payments Education
Company: ePayResources

April

04/07 — HSAs – Advanced Webinar

Instructor: Chad Neumann, Senior ERISA Analyst
Company: Ascensus

04/14 — Exploring Regulation E Webinar

Instructor: Krystle Bucci, Manager Payments Education
Company: ePayResources

04/22 — How to Move from Effective Advertising to Strategic Marketing Webinar

Instructor: Tom Hershberger, Chief Strategy Officer and Kyle Hershberger, CEO
Company: Cross Financial

04/23 — Agricultural Lending Updates Webinar

Instructor: Brad Stevens, President
Company: Stevens Risk Management

04/29 — Model Risk Management 101: A Step-by-Step Guide Webinar

Instructor: Mark Haberland, Managing Director
Company: Darling Consulting Group



May

05/05 — IRA Fundamentals Webinar

Instructor: Agatha Schmidt, Senior ERISA Analyst
Company: Ascensus

05/06 — ACH Fraud Webinar

Instructor: Joy Babcock, Director of Education
Company: PaymentsFirst

05/07 — Commercial Real Estate Updates Webinar

Instructor: Brad Stevens, President
Company: Stevens Risk Management

05/12 — Liquidity Strategies for Illiquid Community Bank Stocks Webinar

Instructor: Greyson Tuck, Attorney
Company: Gerrish Smith Tuck

05/13 — A New Era in Liquidity Management Webinar

Instructor: Eric Poulin, Managing Director and Joe Kennerson, Managing Director
Company: Darling Consulting Group



05/14 — Disaster Preparedness Webinar

Instructor: Angelica Larranaga, Director, Payments Education
Company: ePayResources



05/19 — Navigating CRA: What Every Director Needs to Know Webinar

Instructor: Carmen Ramirez, Director, CRA Support Services
Company: ICBA CRA Solutions

05/21 — Presenting with Confidence – for Banking Leaders Webinar

Instructor: Marcia Malzahn, President & Founder
Company: Malzahn Strategic

05/27 — Research - Best Practices for Community Banks Webinar

Instructor: Kyle Hershberger, CEO
Company: Cross Financial

June

06/02 — IRA Beneficiary Distributions - Part 1 Webinar

Instructor: Professionals from Ascensus
Company: Ascensus

06/03 — IRA Beneficiary Distributions - Part 2 Webinar

Instructor: Professionals from Ascensus
Company: Ascensus

06/04 — Q2 Regulatory Compliance Updates 2026 Webinar

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Director Education Content & Compliance
Company: ICBA

06/09 — ICBA Community Bank Briefing Q2 2026 Webinar

Instructor: ICBA Government Relations
Company: ICBA

06/10 — Fundamentals of CTR and SAR Webinar

Instructor: Kristen Ritter, SVP/Assistant Director of Compliance Consulting
Company: TIB

06/11 — Early Identification of Distressed Credit Relationships Webinar

Instructor: Brad Stevens, President
Company: Stevens Risk Management

06/17 — Developing a Leadership vs. "Managership" Approach Webinar

Instructor: David Osburn
Company: Osburn & Associates, LLC

06/23 — Building Your Brand on a Limited Budget Webinar

Instructor: Tom Hershberger, Chief Strategy Officer and Kyle Hershberger, CEO
Company: Cross Financial

06/30 — Debit and Credit Card Fraud Webinar

Instructor: Randy Traynham, Director of Education
Company: PaymentsFirst



July

07/14 — Mobile Deposit Capture: Risk Management and Compliance Webinar

Instructor: Kari Kronberg, Director of Education
Company: PaymentsFirst

07/15 — IRA Amendments - Let's Get Prepared Webinar

Instructor: Professionals from Ascensus
Company: Ascensus

07/16 — Action Plans for Troubled Credit Webinar

Instructor: Brad Stevens, President
Company: Stevens Risk Management

07/21 — Basis Points Up for Grabs: The 2026 Deposit Playbook Webinar

Instructor: Billy Guthrie, Managing Director and Joe Kennerson, Managing Director
Company: Darling Consulting Group



07/23 — Creating the Right Enterprise Risk Management (ERM) Program for YOUR Community Bank Webinar

Instructor: Marcia Malzahn, President & Founder
Company: Malzahn Strategic

07/28 — Improving Your Credit Write Ups, Analyzing and Targeting Your Approach to Explain the Risk Webinar

Instructor: Brad Stevens, President
Company: Stevens Risk Management

07/29 — Elder Fraud: The Next Frontier Webinar

Instructor: Barry Thompson
Company: Thompson Consulting Group

August

08/04 — Preparing for a Payments Audit Webinar

Instructor: Jose Ortiz, Director of Payments Risk & Compliance
Company: ePayAdvisors, a subsidiary of ePayResources

08/05 — Understanding Risk Assessments and Examiner Expectations Webinar

Instructor: Kristen Ritter, SVP/Assistant Director of Compliance Consulting
Company: TIB

08/11 — Coming Soon!

Instructor: Philip Smith, Chairman and CEO
Company: Gerrish Smith Tuck

08/18 — Top Audit Findings in Payment Systems Webinar

Instructor: Jose Ortiz, Director of Payments Risk & Compliance
Company: ePayAdvisors, a subsidiary of ePayResources

08/19 — Bank Sales Training: Ask for the Business/ Close the Deal! Webinar

Instructor: David Osburn
Company: Osburn & Associates, LLC



08/20 — Characteristics of Strong Risk Assessments and Tools to Monitor and Report Results Webinar

Instructor: Marcia Malzahn, President & Founder

Company: Malzahn Strategic

08/25 — The Beginning Investigator Webinar

Instructor: Barry Thompson

Company: Thompson Consulting Group

08/27 — Internal Fraud for Boards and Supervisory Committees Webinar

Instructor: Barry Thompson

Company: Thompson Consulting Group



September

09/03 — Proper Loan Structure, Setting the Right Line of Credit Webinar

Instructor: Brad Stevens, President

Company: Stevens Risk Management

09/09 — Conducting a Physical Security Review and Risk Assessment Webinar

Instructor: Barry Thompson

Company: Thompson Consulting Group

09/10 — Q3 Regulatory Compliance Updates 2026 Webinar

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Director Education Content & Compliance

Company: ICBA

09/17 — ICBA Community Bank Briefing Q3 2026 Webinar

Instructor: ICBA Government Relations

Company: ICBA

09/23 — RDC & Mobile Capture Fraud Webinar

Instructor: Randy Traynham, Director of Education

Company: PaymentsFirst

09/24 — Three Key Risk Assessments in Your ERM Program – ERM, IT, and Internal Controls Webinar

Instructor: Marcia Malzahn, President & Founder

Company: Malzahn Strategic

October

10/01 — Multi-Task Role of the Banker Webinar

Instructor: David Osburn

Company: Osburn & Associates, LLC

10/07 — Wire & Instant Payments Fraud Webinar

Instructor: Jessica Lelii, Director of Education

Company: PaymentsFirst



10/08 — Tax Return Analysis Webinar

Instructor: Brad Stevens, President
Company: Stevens Risk Management

10/14 — The CECL Seesaw: Navigating Your Model's Limitation Webinar

Instructor: Mark Haberland, Managing Director and Chase Ogden, Quantitative Consultant
Company: Darling Consulting Group



10/15 — Strategic Planning for Financial Institutions – It's All about Your Strategy! Webinar

Instructor: Marcia Malzahn, President & Founder
Company: Malzahn Strategic

November

11/17 — BSA Hot Topics 2026 Webinar

Instructor: Kristen Ritter, SVP/Assistant Director of Compliance Consulting
Company: TIB

11/18 — Coming Soon!

Instructor: Greyson Tuck, Attorney
Company: Gerrish Smith Tuck

December

12/02 — All Things Agreements Webinar

Instructor: Allen Young, Vice-President of Education
Company: PaymentsFirst

12/03 — Q4 Regulatory Compliance Updates 2026 Webinar

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Director Education Content & Compliance
Company: ICBA

12/08 — ICBA Community Bank Briefing Q4 2026 Webinar

Instructor: ICBA Government Relations
Company: ICBA

12/15 — Board Reporting: The Security Perspective Webinar

Instructor: Barry Thompson
Company: Thompson Consulting Group



12/16 — Time Management: A Behavioral Approach Webinar

Instructor: David Osburn
Company: Osburn & Associates, LLC

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Bank Director webinars



January

01/08 — The Best Data Management Philosophy Is ‘Use What You Have’

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President
Company: Cross Financial

01/16 — Regulatory Hot Topics 2025

Instructor: Heather Eastep, Partner and Joshua McNulty, Partner
Company: Hunton



01/22 — Effective Methods to Build Your Credit Portfolio

Instructor: Brad Stevens, President
Company: Stevens Risk Management

01/23 — ACH Rules Update

Instructor: Stephanie Hottle, Director of Payments Education
Company: ePayResources

01/30 — Fraud Awareness Across Generations

Instructor: Joy Babcock, Director of Education
Company: PaymentsFirst

February

02/05 — Brokered Deposits

Instructor: Marysia Laskowski, Associate
Company: Hunton



02/06 — Assessing Farm Credit

Instructor: Brad Stevens, President
Company: Stevens Risk Management

02/11 — Community Bank Capital Raising Simplified

Instructor: Greyson Tuck, Attorney
Company: Gerrish Smith Tuck



02/12 — 2025 Legislative Update

Instructor: Agatha Schmidt, Senior ERISA Analyst and Rebecca Olson, Sr ERISA Attorney
Company: Ascensus

02/13 — Improving Your Skills as a Commercial Banker

Instructor: Brad Stevens, President
Company: Stevens Risk Management

02/19 — Credit Analysis Basics

Instructor: David Osburn
Company: Osburn & Associates, LLC

02/20 — Managing Business Resilience in an Increasingly Decentralized World

Instructor: Ryan Rodrigue, Principal
Company: Wolf & Co.



02/26 — Introduction to Payment Regulations

Instructor: Wanda Downs, SVP Payments Education
Company: ePayResources

02/27 — Strategies for Succession Planning and Talent Management

Instructor: Marcia Malzahn, President & Founder
Company: Malzahn Strategic



March

03/04 — Unlocking Funds - Regulation CC: Check, ACH, Wire and Cash

Instructor: Kari Kronberg, Director of Education
Company: PaymentsFirst

03/05 — Roth IRAs: What You Need to Know

Instructor: Tammy Schultz, Consultant
Company: Ascensus

03/06 — Introduction to Consumer Lending

Instructor: David Osburn
Company: Osburn & Associates, LLC

03/19 — Improving Your Skills as a Credit Analyst

Instructor: Brad Stevens, President
Company: Stevens Risk Management

03/20 — All Things Taxes

Instructor: Peter Weinstock, Partner
Company: Hunton



03/25 — RDC Rules and Regulations

Instructor: Wanda Downs, SVP Payments Education
Company: ePayResources

03/27 — Negotiation Competence for Banking Leaders

Instructor: Marcia Malzahn, President & Founder
Company: Malzahn Strategic

03/27 — Q1 Regulatory Compliance Updates (2025)

Instructor: Mandy Snyder, VP Online Training, Compliance and Products; Jenny Forschen, Director Education Content & Compliance
Company: ICBA

April

04/02 — Mobile RDC Risks, Rewards and Deposits

Instructor: Wanda Downs, SVP Payments Education
Company: ePayResources



04/08 — IRA Required Minimum Distributions

Instructor: Jeff Aga, Technical Consultant
Company: Ascensus

04/09 — Effective Social Media for the FI

Instructor: Joy Babcock, Director of Education
Company: PaymentsFirst

04/10 — Eight Habits of Successful Bank Managers

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President
Company: Cross Financial

04/15 — The Security and Compliance Risks and Opportunities of Utilizing Artificial Intelligence

Instructor: Allison Giancola, Regulatory Compliance Manager & Matt MacDonald, IT Assurance Senior Manager
Company: Wolf & Co.

04/16 — Building a Better Community Bank Board

Instructor: Philip Smith, Chairman and CEO
Company: Gerrish Smith Tuck



04/23 — Assessing Commercial Real Estate - Multi-Family, Office and Investment

Instructor: Brad Stevens, President
Company: Stevens Risk Management

04/24 — Family-Owned and Closely-Held Bank Strategies

Instructor: Philip Smith, Chairman and CEO
Company: Gerrish Smith Tuck



04/30 — Secure Your Digital Identity: The Importance of Domain Security

Instructor: Craig Schwartz, President
Company: .BANK

May

05/01 — Bomb Proofing Your Commercial Loan Documentation

Instructor: Brad Stevens, President
Company: Stevens Risk Management

05/06 — ICBA Community Bank Briefing May 2025

Instructor: Rebeca Romero Rainey, President and CEO; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Counsel
Company: ICBA

05/07 — Treasury Management 101

Instructor: Barbara Hudgins, Director of Payments Education
Company: ePayResources

05/08 — Digitization & Compliance: How to Avoid Digital Disaster

Instructor: Erica Torres, Principal & Merri Piotti, Principal
Company: Wolf & Co.



05/14 — Capital Planning

Instructor: Carl Goss, Partner and Josh McNulty, Partner
Company: Hunton



05/15 — Questioned Documentation Examination: An Addition to Your Fraud Investigation Skills

Instructor: Branch Walton, Speaker and Author
Company: Thompson Consulting Group

05/20 — Is Your Business Development A House of Cards?

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President
Company: Cross Financial

05/21 — High-Risk Accounts and Suspicious Activity Reporting Best Practices

Instructor: Kristen Ritter, SVP/Assistant Director of Compliance Consulting
Company: TIB Solutions

05/22 — Building Your RTP Business Case

Instructor: Keith Melton and Amy Smith
Company: The Clearing House

June

06/03 — Ensuring Your Next Strategic Planning Session is Not B.S. (Boring Stuff)

Instructor: Greyson Tuck, Attorney
Company: Gerrish Smith Tuck



06/05 — Combatting ID Theft and Other Fraudulent Activity: Do Employers Have a Role

Instructor: Branch Walton, Speaker and Author
Company: Thompson Consulting Group

06/10 — How to Review Appraisals - Commercial & Residential

Instructor: Brad Stevens, President
Company: Stevens Risk Management

06/12 — How to Incorporate Your Business Continuity Management (BCM) into Your Enterprise Risk Management (ERM) Program

Instructor: Marcia Malzahn, President & Founder
Company: Malzahn Strategic

06/24 — Puzzle of Check Compliance

Instructor: Kari Kronberg, Director of Education
Company: PaymentsFirst

06/26 — Q2 Regulatory Compliance Updates (2025)

Instructor: Mandy Snyder, VP Online Training, Compliance and Products; Jenny Forschen, Director Education Content & Compliance
Company: ICBA



July

07/08 — Facing First Amendment Auditors: Who Are They? What Do They Want? How Should You Respond?

Instructor: Branch Walton, Speaker and Author
Company: Thompson Consulting Group

07/15 — Reviewing the Corporate Governance “Best Practice” for Banks and Bank Holding Companies

Instructor: Nate Jones, Associate
Company: Hunton



07/23 — AI/ML in Banking: The Rise of the Machines

Instructor: Sam Chen, Quantitative Risk Consultant
Company: Darling Consulting Group

07/29 — Lessons Learned for Lending Compliance

Instructor: Allison Giancola, Regulatory Compliance Manager
Company: Wolf & Co.

07/30 — IRAs: Handling Complex Death Claims

Instructor: Tammy Schultz, Consultant
Company: Ascensus

07/31 — Credit Boot Camp Recorded Webinar Series 2025

Instructor: Brad Stevens, President
Company: Stevens Risk Management

August

08/07 — A CECL Upheaval - 3 Keys to Better Manage Your Reserve

Instructor: Chase Ogden, Quantitative Consultant and Mark Haberland, Managing Director
Company: Darling Consulting Group

08/07 — ICBA Community Bank Briefing: The GENIUS Act, Payment Stablecoins, and What All This Means for Community Banks

Instructor: Susan Sullivan, SVP Congressional Relations; Amy Ledig, VP, Capital, Accounting & Finance Policy; Paul Merski, GEVP, Congressional Relations
Company: ICBA

08/12 — Keys to Being a Great Outside Bank Director

Instructor: Greyson Tuck, Attorney
Company: Gerrish Smith Tuck



08/13 — Recipe For an Effective Sales Environment

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President
Company: Cross Financial

08/14 — Mastering BSA Compliance: Risk Assessment, Audit Preparation, and Partner Selection

Instructor: Kristen Ritter, SVP/Assistant Director of Compliance Consulting
Company: TIB Solutions



08/19 — The Future of Card Payments

Instructor: Joy Babcock, Director of Education
Company: PaymentsFirst

08/20 — Preparing to Mitigate and Respond to Ransomware

Instructor: Sean Goodwin, Principal
Company: Wolf & Co.

08/21 — Vendor Management Program – How Model Risk Fits In

Instructor: Marcia Malzahn, President & Founder
Company: Malzahn Strategic

08/27 — Advertising Compliance for Bank Marketers

Instructor: Rhonda Handy, VP Risk and Compliance and Heather Stahl, Compliance Specialist
Company: Mills Marketing

September

09/09 — Banking on Email: Maximizing Your Most Powerful Digital Channel

Instructor: Crystal Steinbach, Director of Digital Services and Mayra Gonzalez, Senior Digital Marketing Specialist
Company: Mills Marketing

09/10 — IRA Legal Issues

Instructor: Ben Maas, Senior ERISA Analyst
Company: Ascensus

09/11 — Q3 Regulatory Compliance Updates (2025)

Instructor: Mandy Snyder, VP Online Training, Compliance and Products; Jenny Forschen, Director Education Content & Compliance
Company: ICBA

09/18 — Compelling Advertising for Community Banks

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President
Company: Cross Financial

09/25 — Treasury Management: A Powerful Tool to Increase Deposits and Fee Income

Instructor: Marcia Malzahn
Company: Malzahn Strategic

09/30 — Bank Local, Think Social: Reaching the Next Generation Through Influencer Marketing

Instructor: Rob Birgfeld, EVP Chief Marketing Officer; Bill Hickman, Lead Strategist; Wendy LaMaskin, Marketing Consultant; Jenny Prewitt, VP, Brand Partnerships with IZEA
Company: ICBA

October

10/02 — Basics of Cash Flow

Instructor: Brad Stevens, President
Company: Stevens Risk Management



10/07 — BSA Hot Topics

Instructor: Kristen Ritter, SVP/Assistant Director of Compliance Consulting
Company: TIB Solutions

10/16 — Advanced Cash Flow Analysis

Instructor: Brad Stevens, President
Company: Stevens Risk Management

10/21 — Cybersecurity: Trends & What the Board Can Do

Instructor: Nick Jesi, Principal
Company: Wolf & Co.



10/22 — ACH for Frontline

Instructor: Kari Kronberg, Director of Education
Company: PaymentsFirst

10/30 — IRA Withholding Rules - And Getting Them Right

Instructor: Agatha Schmidt, Senior ERISA Analyst
Company: Ascensus

November

11/04 — 9 Core Risks Concerns for Agricultural Credits

Instructor: Brad Stevens, President
Company: Stevens Risk Management

11/05 — Beyond the Click: Tracking Marketing Data to Drive Bank Growth

Instructor: Crystal Steinbach, Director of Digital Services
Company: Mills Marketing

11/13 — Cryptocurrency Meets Banking: Shaping the Future of Finance

Instructor: Geron Morgan, CPA - Partner and Nikolaus Fahrer CPA - Director
Company: Forvis Mazars



11/20 — Strategic Planning for Financial Institutions – It's All about Your Strategy!

Instructor: Marcia Malzahn, President & Founder
Company: Malzahn Strategic

11/20 — ICBA Community Bank Briefing - 1071 Updates

Instructor: Michael Emancipator, VP, Regulatory Counsel; Mickey Marshall, AVP, Regulatory Counsel; Steve Keen, SVP, Congressional Relations
Company: ICBA

December

12/02 — Banking Non-Profits

Instructor: Brad Stevens, President
Company: Stevens Risk Management



12/03 — Liquidity 2.0: Emerging Strategies and Best Practices

Instructor: Keri Crooks, Managing Director and Jeff Croteau, Director
Company: Darling Consulting Group



12/04 — Don't Fall for Frightening Fraudulent Checks The Alarming Rise in Check Fraud

Instructor: Marcy Cauthon, Sr. Director, On-Demand Education
Company: EPCOR

12/04 — Preparing Today for Community Bank Leadership Tomorrow

Instructor: Greyson Tuck, Attorney
Company: Gerrish Smith Tuck

12/09 — ICBA Community Bank Briefing

Instructor: Rebeca Romero Rainey, President and CEO; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Counsel
Company: ICBA

12/10 — Identity Theft: Social Engineering

Instructor: Barry Thompson, Speaker and Consultant
Company: Thompson Consulting Group

12/17 — ACH Fraud Prevention and Nacha's New Rules

Instructor: Jordan Bennett, Senior Director and Devon Marsh, Managing Director
Company: Nacha

12/18 — Q4 Regulatory Compliance Updates (2025)

Instructor: Mandy Snyder, VP; Jenny Forschen, Education & Compliance Specialist
Company: ICBA

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Bank Director webinars



February

02/15 — Annual Regulatory Training Requirements for Seasoned Bankers (2024)

Instructor: Jenny Forschen, Director Education Content & Compliance
Company: ICBA

May

05/08 — Designing an Effective BCP Testing Program

Instructor: Daniel J. Poucher, CBCP – Manager
Company: Wolf & Company, P.C.

05/09 — Presenting with Confidence – for Leaders

Instructor: Marci Malzhan, President & Founder
Company: Malzhan Strategic

05/14 — IRA Transfers & Rollovers

Instructor: Alexis Gonzalez del Valle, Senior ERISA Analyst
Company: Ascensus

05/15 — Strategic Planning in 2024: Strategies for a Shifting Economic and Regulatory Environment

Instructor: Heather Eastep, Partner
Company: Hunton Andrews Kurth



05/21 — Regulatory Compliance Change Management: Are You Prepared?

Instructor: Brian M. Shea, CRCM, CAMS – Senior Manager
Company: Wolf & Company, P.C.

05/23 — Bring YOUR Shoes – How to Lead by Maximizing Talent

Instructor: Marci Malzhan, President & Founder
Company: Malzhan Strategic

05/30 — Basics of Agriculture Lending

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

June

06/03 — Q2: Regulatory Compliance Updates (2024)

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Director Education Content & Compliance
Company: ICBA

06/04 — Five Cultural Changes that Must Become Business as Usual

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President
Company: Cross Financial

06/05 — Key Ratio Analysis, Getting Beyond the Numbers

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC



06/06 — The Business Banking Blues: Non-Consumer Exception Handling

Instructor: Jessica Lelii , Director of Education
Company: Macha

06/11 — Early Identification of Distressed Credit Relationships

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

06/12 — IRAs: Is Your Program in Compliance

Instructor: Tammy Schultz, Consultant
Company: Ascensus

06/13 — Preventing Crime by Improving Your Observation Powers

Instructor: Branch Walton, Speaker and Author
Company: Thompson Consulting Group

06/18 — Brokered Deposits and Core Funding

Instructor: Marysia Laskowski, Associate
Company: Hunton Andrews Kurth



06/25 — Community Bank Overview of Insurance Issues

Instructor: Doc Bodine, Managing Director
Company: Gerrish Smith Tuck



06/26 — Improving Your Workplace Violence Program

Instructor: Branch Walton, Speaker and Author
Company: Thompson Consulting Group

06/27 — ICBA Community Bank Briefings 2024 Q2

Instructor: Rebeca Romero Rainey, President and CEO; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Counsel
Company: ICBA

July

07/09 — Action Plans for Troubled Credit

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

07/17 — Data Protection Challenges for Employers

Instructor: Mary Costigan, Principal
Company: Jackson Lewis P.C.

07/18 — Creating the Right Enterprise Risk Management (ERM) Program for YOUR Community Bank

Instructor: Marci Malzhan, President & Founder
Company: Malzhan Strategic

07/23 — The Art of Setting ACH Exposure Limits

Instructor: Michele Barlow, Senior Vice President
Company: Macha



07/25 — Characteristics of Strong Risk Assessments and Tools to Monitor and Report Results

Instructor: Marci Malzhan, President & Founder
Company: Malzhan Strategic

07/30 — Strategic Planning for Financial Institutions – It’s All about Your Strategy!

Instructor: Marci Malzhan, President & Founder
Company: Malzhan Strategic



07/31 — Unclaimed Property Reporting Considerations

Instructor: Jason Feingertz, Partner
Company: Hunton Andrews Kurth



August

08/06 — Money Saving, Money Making Marketing Ideas

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President
Company: Cross Financial

08/07 — Decoding Security: FAQ Roadmap

Instructor: Barry Thompson, Speaker and Consultant
Company: Thompson Consulting Group

08/20 — Navigating Today’s M&A Environment

Instructor: Greyson Tuck, Attorney
Company: Gerrish Smith Tuck



08/21 — Lending Compliance Update

Instructor: Kristen Ritter, Compliance Engagement Leader
Company: TIB Solutions

08/22 — Three Key Risk Assessments in Your ERM Program – ERM, IT, and Internal Controls

Instructor: Marci Malzhan, President & Founder
Company: Malzhan Strategic

08/29 — Incentive Compensation for Banks in 2024

Instructor: Heather Eastep, Partner
Company: Hunton Andrews Kurth



September

09/04 — Q3: Regulatory Compliance Updates (2024)

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Director Education
Content & Compliance
Company: ICBA

09/10 — Community Bank Director Guide to Compliance Issues

Instructor: Doc Bodine, Managing Director
Company: Gerrish Smith Tuck





09/17 — Supreme Court Shakeup: How the Supreme Court's 2023 Term Will Affect Banking

Instructor: Erica Peterson, Associate and Kevin Elliker, Counsel
Company: Hunton Andrews Kurth



09/18 — Estate Planning with Bank Stock

Instructor: Carl Goss, Counsel
Company: Hunton Andrews Kurth



09/19 — ICBA Community Bank Briefings 2024 Q3

Instructor: Rebeca Romero Rainey, President and CEO; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Counsel
Company: ICBA

09/24 — 7 Ways to Frustrate Attackers

Instructor: Sean D. Goodwin, GSE – Senior Manager
Company: Wolf & Company, P.C.

09/25 — Navigating the Data Privacy Landscape: How to Keep Your Employee Data Safe

Instructor: Melissa Pascualini
Company: Jackson Lewis P.C.

09/26 — Matching Customer Journey Maps with your Brand Expectations

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President
Company: Cross Financial

October

10/01 — Action Planning for Liquidity Management through Uncertainty & Volatility for Banks

Instructor: Frank Farone, Managing Director and Jeff Croteau, Senior Consultant
Company: Darling Consulting Group



10/02 — A \$10 Bonus with a Million Dollar Tax Bill — 1099 Reporting Issues for Bank Account Promos

Instructor: Jennifer Seybold, Counsel
Company: Hunton Andrews Kurth

10/09 — What Is Your Deposit Study Missing?

Instructor: Joe Kennerson, Managing Director and Billy Guthrie, Managing Director
Company: Darling Consulting Group



10/10 — You Are the Future of Banking: Making Connections throughout Your Journey is Key to Your Success

Instructor: Marci Malzhan, President & Founder
Company: Malzhan Strategic

10/16 — Basics of Cash Flow

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

10/17 — Check Rules & Regulations

Instructor: Wanda Downs, SVP Payments Education
Company: ePayResources



10/22 — Possible or Probable? How to Assess the Risk

Instructor: Michele Barlow, Senior Vice President
Company: Macha

10/23 — What Financial Institutions May Be Missing in Their Compliance Portfolios – OFCCP Compliance

Instructor: Meredith Gregston
Company: Hunton Andrews Kurth



10/29 — Navigating Zero Trust: Building Your Strategy and Roadmap

Instructor: William Nowik, Principal & Chief Information Security Officer
Company: Wolf & Company, P.C.

10/30 — The Whimsical World of Business Email Compromise

Instructor: Joseph Sarkisian, Manager
Company: Wolf & Company, P.C.

10/31 — The Economic Whipsaw - What Comes Next for Credit, Earnings, & Capital?

Instructor: Eric Poulin, Director and John Demeritt, Managing Director
Company: Darling Consulting Group



November

11/5 — ESOPs 101

Instructor: Anthony Eppert, Partner
Company: Hunton Andrews Kurth



11/6 — Check Returns & Adjustments

Instructor: Angelica Larrañaga, Director of Payments Education
Company: ePayResources

11/14 — Best Practices for Loan Processing

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

11/19 — They Posted What?!? Managing Employee Social Media Use

Instructor: Robert Guidotti, Principal
Company: Jackson Lewis P.C.

11/20 — BSA Hot Topics

Instructor: Kristen Ritter, Compliance Engagement Leader
Company: TIB Solutions

December

12/3 — State of Fintech

Instructor: Heather Eastep, Partner
Company: Hunton Andrews Kurth



12/5 — Q4: Regulatory Compliance Updates (2024)

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Director Education
Content & Compliance
Company: ICBA

12/10 — Community Bank Capital Raising Simplified

Instructor: Greyson Tuck, Attorney
Company: Gerrish Smith Tuck



12/18 — ICBA Community Bank Briefings 2024 Q4

Instructor: Rebeca Romero Rainey, President and CEO; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Counsel
Company: ICBA
